Program Review - Office of the President

Name of Unit:

Name of person preparing document:

Date of unit meeting to review document:

Reviewer Name: Reviewer Position:

Note: Please include when possible faculty, classified staff and a student in the review of this document.

Please respond to the following:

- 1. How does the unit support the institution and its learning environment? Refer to the goals and objectives of the Educational Master Plan
 - a. What formal goals and objectives have been identified for the unit?
 - b. How were the goals/objectives determined?
 - c. How do the identified goals and objectives support institutional outcomes?
 - d. How does the unit evaluate the extent to which goals and objectives are met?
 - e. How does the unit evaluate the extent to which it is successful in supporting the institution and its learning environment?
 - f. How does the unit use the results of evaluation to improve the quality of the support provided and the learning environment?
 - g. How is information provided to and received from the students, staff and community served by the unit?
- 2. Present data that demonstrate the achievement of the unit objectives/outcomes
 - a. What measures of performance are currently used?
 - b. Are adequate measures available elsewhere, or must they be developed as part of the evaluation?

Office of the President Program Review Page 1 of 2 Created: June 28, 2007 Committee Approved: July 23, 2007 Revised:

- c. Describe the impact (intended and unintended) that the unit has had on other campus and community programs/departments/units.
- d. Include relevant unit data regarding additional identified benchmarks of excellence/program outcomes for the unit and unit standing relative to these benchmarks
- 3. Describe the strengths and achievements of the unit based on both internal and external professional standards and benchmarks established for service excellence, the results of student, staff and community feedback, and unit visibility as indicated by awards, cooperative efforts and partnerships (both internal and external to campus), grants, and publications/presentations.
- 4. Describe the improvements or maintenance needed and/or any issues including but not limited to advancing or declining growth in the campus population or physical plant, unique staff licensure requirements, the need for retraining of unit members or other professional development issues, level of funding, unique staffing requirements, or legal and regulatory mandates.
- 5. Using all of unit planning documents over the past four years, summarize efforts to address the need to improve or advance the success/effectiveness of the unit.
- 6. Based on the data and responses in this program review, describe the general strategies to be used to address the need to improve or advance the success/effectiveness of the unit.

Office of the President Program Review Page 2 of 2 Created: June 28, 2007 Committee Approved: July 23, 2007 Revised: